

Dear Customer:

In keeping with our goal of education in the plural-component industry, Specialty Products, Inc. (SPI) is pleased to offer our Applicator Training Program. The first four days will focus on extensive troubleshooting and maintenance training for all fast-set, plural component equipment. SPI has a fifth day, free-of-charge which further explores specific polyurea applications and markets.

The class instructor is a NACE Certified Level III Coating Inspector. The first day begins at 10:00 a.m. (to allow for late arrivals and those traveling greater distances). All other days will begin at 8:00 a.m. and end at approximately 5:00 p.m. The program includes audio/visual presentations, demonstrations, equipment operating procedures, troubleshooting, and hands-on experience with spray guns.

If you are an international customer and English is your second language, please be aware that all class discussions and tests are in English. Some of the glossary terms may be difficult to understand if you are not proficient in English. We want to ensure you pass the test and do not fail simply because of a language barrier. If you choose to bring a translator, they may attend the class free of charge.

The fee for the four-day Applicator Training Seminar will be **\$ 750.00** for the first applicant and **\$ 490.00** for each additional applicant from the same company. (Discount based upon space and availability). All classroom related materials are furnished. To ensure adequate time for individual instruction, space is limited. As a result, applicants will be accepted on a first-come, first-serve basis. Due to the large number of requests for this program, participant space is not reserved until full payment is received. Unfortunately, you will not be allowed to pay at the door.

Cancellation Policy: If you cancel 14 business days prior to the class date you will receive a 50% refund, and a 50% credit toward the next training class or product order. If notice of cancellation is received less than 14 business days prior to class, SPI will credit your full registration fee to the next training class or product order. SPI reserves the right to cancel any class 21 days prior to the scheduled class date due to lack of enrollment. If SPI cancels, you will receive a full refund of your registration fee.

The training you receive includes hands-on application. Therefore, participants should dress casually. Disposable PPE is provided, but you are invited to bring your own. Additionally, you are welcome to bring your own spray gun. Please let us know which gun you intend to bring. This will allow for instruction on a more individual basis during the gun instruction period. We will be covering the Graco AP & MP Fusion and the PMC AP-2 guns.

Students should arrange their own accommodations, as well as transportation to and from the airport, hotel, and classroom. Please refer to the hotel sheet provided for information about accommodations nearby the training facility.

We look forward to the opportunity of providing the most up-to-date, applicator training for members of our profession.

Sincerely,

Dan Kelton
President